



CARE PARTNERS

Transitional Medicine Care Management Home Care Senior Placement



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His Plate May be Full but His Capacity is Bigger... Reintroducing Mark Lowrimore!

Hello Care Partners! Many of you may remember me but in case we have not met, my name is Mark! I used to be the office manager here at Care Partners at Home, and managed payroll, billing, and recruiting. For the last few years, I have worked for a recruiting firm that did executive placements for a software company. I wanted to come back to a company that made an impact on others and was community-oriented. It feels good to be able to make a difference in the lives of other's and Care Partners offers that. I am back in a sales support role. I currently live in Long Beach and play a lot of golf and hope that one day can play at TPC Sawgrass. It is great to be back in the office. Please feel free to stop in and say hello!



Throwback to Mark in 2018

A message from Randy and Rodney...

We are excited to have Mark rejoin the organization. For those who were with us in the beginning back in 2016, Mark was our very first Associate. We would not be where we are today without his tremendous efforts in solidifying our foundational processes and bringing the first 200 amazing Caregivers onboard in 2016 through 2018. He not only brings back a wealth of knowledge, but his new experiences will aid him in reimagining our sales and operational processes that focus on internal and external relationships. Welcome back, Mark!!!



CONTACT US

Costa Mesa Office (949) 556-3433

Riverside Office (951) 299-8219

Global Transitional Care (800) 482-5174

www.carepartners.us



New referral bonus - \$250 for the referrer and \$200 sign on bonus for the referral; REFER AS MANY FRIENDS AS YOU'D LIKE!

REFERRAL BONUS

Please contact Dianna Ramos for more information 949.404.3247

Why Care Partners?

Tiffany Orellano January, Life Care manager

Well, to really answer that question for me, you would have to go back a few years....

You see, I am the oldest of 6 siblings and have been taking care of those around me my whole life. I have always been very concerned about the well-being of my siblings and they have each lived with me as an adult at least once. As the oldest, you really become mom #2 a lot of the time. But really my passion for Home Care came from my relationship with my maternal grandparents. My grandma was such a huge part of my life growing up, and we were super close my whole life. She always knew how to make me feel loved and feel special. She always told me how great I was, and after time I BELIEVED HER!! She had that way with people, she made everyone feel special. Her last ten years on this earth she spent battling CHF, had a pacemaker put in, had multiple heart surgeries, and had difficulty breathing. Her shortness of breath kept her home-bound as most activities proved to be too much. Trying to navigate care at home for this incredible woman was extremely challenging. I found the lack of quality home care to be extremely frustrating and saddening. We were lucky... we were able to keep grandma home until she passed. We rallied around her with tons of family who were fortunate enough to care for her at home. I began to see others weren't so fortunate.

Then divine intervention took over... I was introduced to a guy who owned his own Home Care company... and the rest is history

I have been in Home Care now for 14 years. I am super passionate about the care we provide. I see my family and how we struggled with finding care for grandma in EVERY family I meet. This job is a calling, and I find it an honor to serve our elderly population.

As an Account Executive (Inland Empire region) at Care Partners, I wear a few hats, but my favorite part of my role is meeting with the families we serve. I have the privilege of meeting with families who are looking for care for their loved ones. I get to help them navigate through this challenging time. I try to help them not feel so overwhelmed during a very overwhelming time. I want them to feel like they have an advocate in the healthcare space, to advocate for their loved one to be at home if they desire, and an advocate to ensure they are getting the best care possible.

I feel grateful every day to do what I love for a company that is as passionate about care as I am. Care Partners is a company that genuinely cares about the wellbeing of the lives we serve, and I feel privileged to work here.



Happy Birthday

Dawn C	Omolara O
Nayeli C	Lilia R
Sophie C	Erika R
Christine Joy D	Helen S
Juliana I	Edwin S
Sandra L	Shu-Shan S
Anayeli L	Carla V
Sharon M	Jennifer W
Kyleigh M	Linda W
Lilian N	Renaline Z
Alma O	Yoshi C
	Raiza

Welcome Venessa and Patrick



Venessa Talpos
Client Care Coordinator
Orange County



Patrick Nichols
Account Executive
Orange County



ADMINISTRATIVE REMINDERS



Timesheets

This is a reminder about your clocking in and out and timesheets. In order to process payroll and bill, our clients clocking in and out on the mobile app is CRITICAL. We recognize that sometimes this is not possible. In those cases, you must complete a timesheet and send it within 24 hours. If you need timesheets, please let us know.

To send in a timesheet you can email: to cpetimesheets@carepartners.us, or send a picture to 949-664-9258.

Credentials

If you are receiving an email from care partners that indicates one or more of your credentials are going to expire please send an updated copy to ssnow@carepartners.us or 949.664.9258 The state requires us to take you off of any active shifts If the document is not turned in as of the expiration date.



What Fills Your Cup?

We have requested a picture of something that has inspired you, made you laugh, or brings joy to you and here's what you shared! Please keep sending them in!



Nothing makes me happier.
Randy P



My friend was a wife, activist, and author. A true inspiration to many.
Marilyn C



Princess Justeen!
Melissa T



Look at those smiles!
Susan A



We all came here to dance!
Stephen S



Time with Bodie and Blake!
Jessica K



Tips From Your Client Care Coordinating Team:

You play a major role in the lives of others, they trust and depend on you, so let that be your motivation that gets you up every day. - Marnyce J

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Take good care of yourself- Find time for yourself. It can be something as simple as reading a book, shopping, a massage, taking a long walk or hanging on with those you love. A refreshed caregiver is a much better provider of care when they themselves have taken a much needed break. Never forget yourself. -Mary P

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Having patience is very important as a new caregiver, being open minded to the cases we have to offer is the best way to find the perfect client match and insure both client and caregiver satisfaction. Itzya D

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Enjoy your time working with the clients, the job can be difficult and demanding at times, despite the challenges this is easily one of the most fulfilling jobs because of the bond and connection we make with our clients. There isn't a clear way to describe how amazing it feels to help someone in need and see results real time. I always think back to when I started out as a caregiver and I miss the times I was able to help my clients, because it really gave me a sense of purpose and it motivated me to wake up every day knowing I was going to be able to help someone today. -Marco A



My advice to our new Caregivers is to plan accordingly your route to your client's location. Make sure that you configure your settings on your GPS app if you want to avoid tolls or freeways. Sometimes, the client's house can be in a tricky spot, so if you feel that you have trouble looking for it, a good idea is to be there 10 minutes before your shift. Also to keep an eye out for street sweeping days and time. The CCC team will try our best to inform you beforehand but sometimes we don't have this information as well. Yoshi C

Know someone who would make a great partner?

OPEN POSITIONS:

- Personal Care Attendant-full time and part time available (Orange County and Inland Empire)
- Morning and afternoon shifts in Garden Grove, Santa Ana, Fullerton areas
- All shift times in Murrieta & San Bernardino & Temecula
- Medical Director – PACE San Bernardino Clinic
- Physician – PACE San Bernardino Clinic
- Physician – PACE Sacramento Clinic
- Acute Care Nurse Practitioner – UCI Hospital at Home Program in the City of Orange
- RN Coordinator – UCI Hospital at Home Program in the City of Orange
- Business Office Manager – Care Partners Corporate
- Entry Level Account Manager – Care Partners Corporate



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| Pamela Kaimuri | Blessing Tatah |
| Kylie Amundson | Miriam Aparicio |
| Nayeli Chacon | isoken ogiamien |
| Maris Tambunan | Lateshia Macon |
| Veronica Halverson | samantha Zuniga |
| Elly Tamtomo | Liliana Guzman |
| Tobi Alabi | Angela Flores Sanchez |
| Marie Djeni | Agnes Gichuri |
| Ayan Jama | Lateshia Macon |
| Deja Antoinette | Brenda Williams |
| Surrey | |

Q&A with our Transitional Care Nurse, Jessica K

Q: What is your background in health care?

A: I started my nursing career working at a holistic medical center, doing IV's and different vitamin and mineral therapies. Since then, I have had jobs varying from private practice with a dermatologist, working night shifts at a skilled nursing home, performing head and neck surgeries at an Otolaryngologist amongst other managerial duties there. I then landed the Transitional Care Coordinator position at Global Transitional Care, and I couldn't be happier.

Q: Why Care Partners?

A: I was looking for stability during the craziness of the pandemic and GTC/ Care Partners fit perfectly. With two small children under the age of 4 this job allowed for work-life balance. I love being able to help people and have a huge impact in people's lives in such a different way than I was ever able to do before! My team keeps me motivated and they have a sense of humor unlike any organization I have worked for in the past. I laugh harder than I have in a long time and that is a great perk of the job.

Q: What do you see as the most pressing health issues facing your patients?

A: I think the most pressing health issues would be the overwhelming number of patients that outnumber the providers in Health Care. When you try to make appointments for patients its months out. With these needs being urgent, patients end up bouncing back to the hospitals. Global Transitional Care is such a great option to try to narrow that gap for patients. I am optimistic that this need is going to grow larger and health care will be more accessible to all.



Q: What is your hope for the health centers future?

A: My hope would be to keep growing and expanding. We have proven that Global Transitional Care works and that the need is there. I hope we can have a GTC in every hospital in SOCAL and beyond someday.



Q: What do you like to do when you are not at work?

A: I keep up with a variety of hobbies. I love spending time outside with my kids, Bodie and Blake. My family and I recently went to the river and we got to ride jet skis and explore. I also really hosting parties and planning events.

Up For A Challenge?

Be the first to text the right answers to 949.300.8361.

I'm tall when I'm young, and I'm short when I'm old. What am I?

What is always in front of you but can't be seen?

Thank you, Sue!

I would like to recognize Sue Arnheiter, she really is an amazing human being inside and out. I have had the pleasure to work with Sue for about a year and a half now and I must say that in all my years of professional experience, I don't think I have ever come across someone as humble and as talented as Sue. She is easily the hardest worker in the room, I really mean that. I always tell her this and I remind her from time to time. I used to work for companies that had a whole team in charge of payroll/business admin tasks and she is able to manage all of these things and then some with ease. She has a heart of gold, and always advocates for our clients and caregivers whenever issues are brought to her. Sue Arnheiter is a shining example of what Care Partners strives to be and for that, we are forever grateful for the work you do. Thank you for everything.

Marco A

