

CARE PARTNERS NEWSLETTER



MARCH 2024

Women's History Month



CARE PARTNERS

Transitional Medicine Care Management Home Care Senior Placement

Care Partners

MARCH NEWSLETTER

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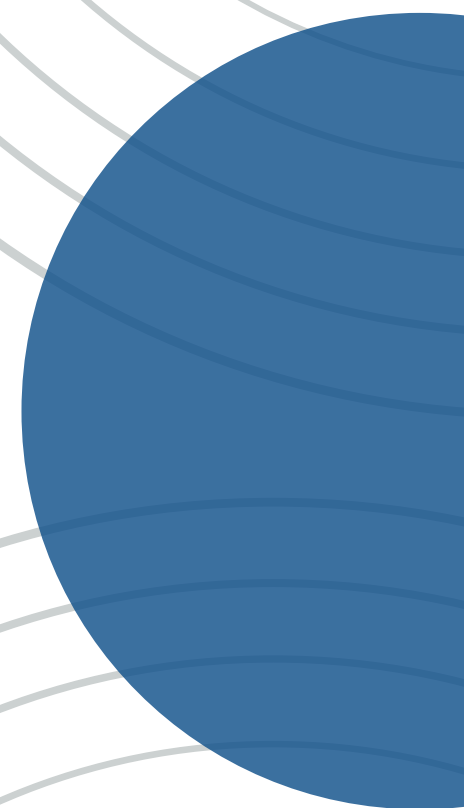
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Meet Marissa A.

Program Manager for Disability Services

For this month's edition, we would like to shine a light on Marissa!

Her journey in the world of Human Services began in January 2001 when she started working in the Capistrano Unified School District (CUSD). For 9 of the 11 years at CUSD, she worked in a Title I elementary school supporting English language learners and students receiving special education services. While working at CUSD, her family experienced a life altering event that motivated her to return to school where her journey to Social Work began.

Upon graduation in May 2013, Marissa managed training programs for IHSS providers at Orange County IHSS Public Authority where she developed, facilitated, and managed the training program and orientations for IHSS providers/caregivers.

From September 2017, Marissa served as Lanterman Service Coordinator at the Regional Center of Orange County (RCOC) until July 2022. It was her responsibility to ensure that the Person Served by RCOC received the support and services needed to live a safe, independent, and fulfilling life and the primary caregiver receive much deserved respite. This role deepened her understanding of developmental disabilities and strengthened her commitment to supporting individuals with disabilities and their families.

Her experience and understanding of the Regional Center system has been instrumental. Now, as the Program Manager, Disability Services at Care Partners, Marissa is responsible for the management of referrals for services from RCOC & Inland Regional Center (IRC), the implementation of a person-centered approach during the intake process and care plan development, coordination and delivery of respite services, management of authorizations, the increase of service options and program expansion.

Marissa's drive and fulfillment from her role comes from personal experience. She empathizes and understand the demands and responsibilities of being the primary caregiver for someone with a disability and/or special needs. Although respite may seem unimportant, it is a service of great benefit for the caregiver who puts their needs last. A few hours of Respite give the caregiver time to rest and recharge, enabling the caregiver to continue providing support. Knowing she can be of assistance to families and Service Coordinators through the coordination and delivery of much needed respite services is very rewarding.

In Marissa's free time, she enjoys gardening, going for walks along the coast of our beautiful beaches and enjoying a cup of coffee while strolling the Dana Point Harbor. Truth be told, she also enjoys walking through the Wold Market and Home Goods (wink).

Fun Fact: Marissa is a diehard (and sometimes obnoxious) Trojan!! This is because following a life changing event and great challenges, she went back to school at the age of 52 and graduated from USC with a Master of Social Work. Fight On!

Thank you for everything you do, Marissa. You are extremely cherished and loved, and you bring out the best in every single one of us. Your will, compassion, and advocacy for other is second to none. We appreciate you!



WELCOME TO THE TEAM



Richard N.
Client Care
Coordinator



Val L.
Client Care
Coordinator



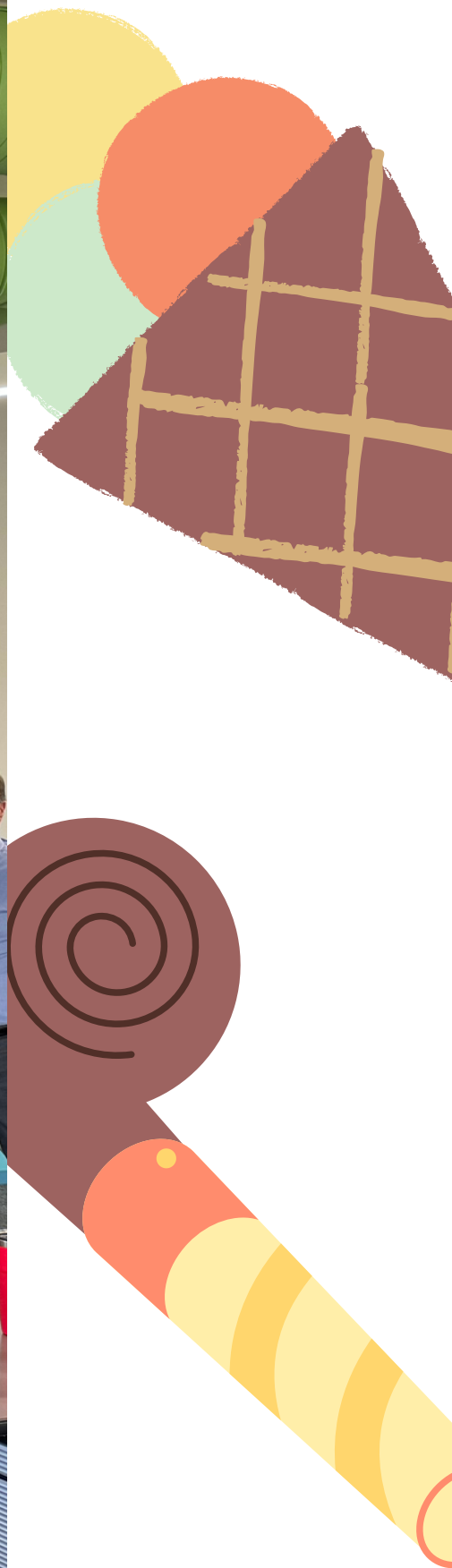
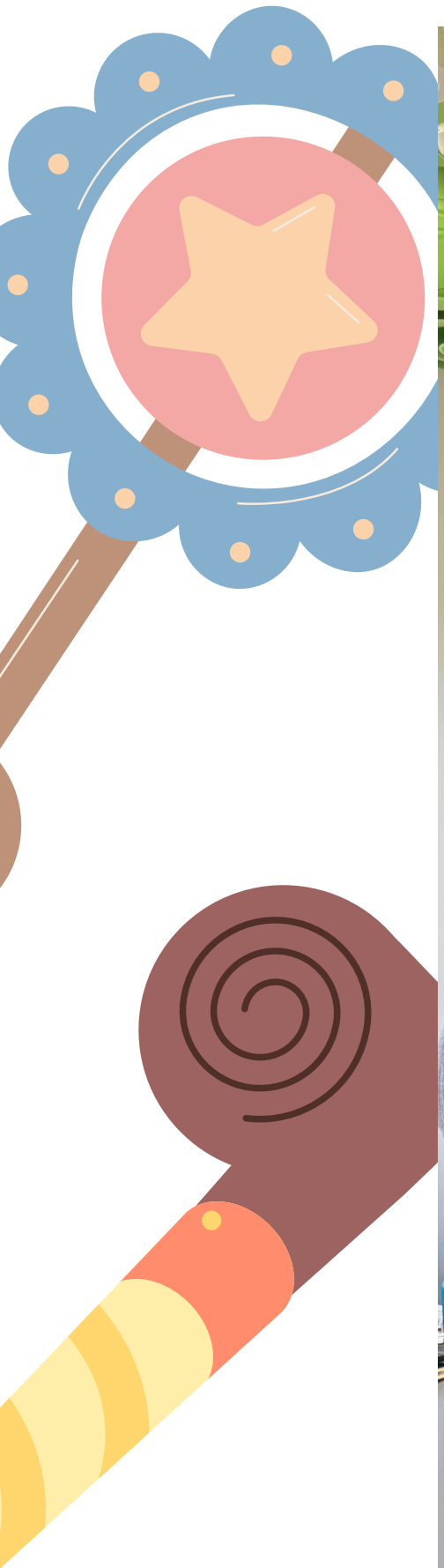
Vanessa L.
Client Care
Coordinator


A huge welcome to the newest additions to the Care Partners Family! We are extremely excited for you all to start your journey with us, and we cannot wait to see what you accomplish!

CARE PET-NERS



AUTUMN'S BABY SHOWER



Not a farewell, but a see you soon! This month, we held a little baby shower for our Senior Account Executive, Autumn. Wishing her a wonderful and enjoyable maternity leave. Can't wait to meet the baby girl! 

COFFEE & DONUTS WITH THE CEO



March 8th marked yet another triumph for our Operations Team as they orchestrated a fantastic gathering for our exceptional Personal Care Attendants! It was an ideal occasion for guests to explore our office, indulge in delightful donuts and coffee, and engage in enriching conversations with our CEO, Randy Platt. A heartfelt thank you to everyone who joined us! We hope you enjoyed the goodie bags, and we eagerly anticipate seeing you at our next event!

CELEBRATING NATIONAL HOLIDAYS



Social Work Month

In honor of Social Work Month, our team acknowledged and celebrated our ECM Team and Marissa. Extending our deepest gratitude for their relentless advocacy on behalf of our clients and their families. They are a beacon of support, provide a listening ear, and guide those through the complexities of the health system.



St. Patrick's Day

Participating in the festivities, our CP Family celebrated St. Patrick's Day by wearing all green! This was so much fun collaborating outfits, and such a nice way to start off the work week!



Developmental Disabilities Awareness Month

In recognition of DD Awareness Month, our Program Manager, Disability Services, Marissa held an inservice of the Regional Center Services we are providing for families in need of respite care, the lives we are impacting and how we are continuously evolving as a vendor for Regional Center programs.

PADDLE WITH PURPOSE ADLER PADDLER



Our Care Partners Team had an incredible time at Paddle With Purpose’s 12th Annual Adler Paddler in Long Beach! It was an amazing event filled with fun and purpose. The race is in memory of Steve Adler, a racer who passed away from a genetic disorder called a thoracic aortic dissection—commemorating his love for paddle boarding. All proceeds went to the John Ritter Foundation for aortic health research! As a company, we are extremely honored to be a sponsor and to attend this event. The sense of love, community and purpose was unmatched, and we are so grateful to contribute to an amazing cause!

WOMEN'S HISTORY MONTH



"Women's History Month is a reminder to me to celebrate the achievement of women both past and present who have helped create opportunities for me and so many others. I have 2 daughters so celebrating this month is not only for me, but for them."



Binita Patel
Chief Nursing Officer

"Women's history is so important because we have come a long way from an era where we could not vote or even have a place in the workforce, and that deserves to be celebrated."



Dianna Ramos
Recruiting Manager

"Women's History Month helps me remember the journey we have had as women and helps me appreciate our current freedoms more."



Karen Sullins
Business Office Manager

"Whether through innovation, grit or compassion, Women's History Month is an opportunity to recognize the impact women have had in the world."



Monique Arredondo
Executive Director

"Women's History Month is a time to reflect on the amazing things that incredible women do yesterday, today, and all around the world. It is empowering and inspiring to reflect on all great works of such incredible women such as RBG, Malala, Amelia Earhart and Mother Teresa. They gave all they had to create change and fight for what they believed in. You can't fault anyone for trying, right?"

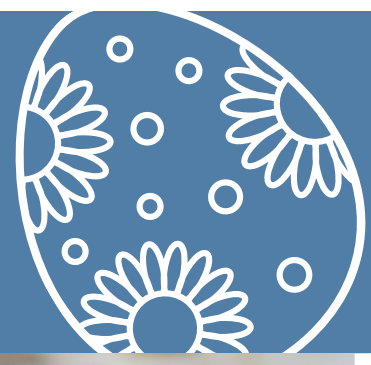


Dr. Siraj
Business Office Manager

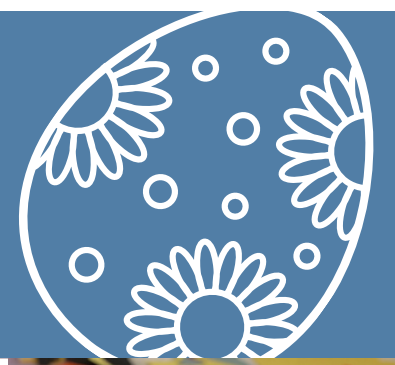


We want to take a moment to express our deepest gratitude to all the remarkable women within our company and beyond. Your contributions, resilience, and unwavering dedication continue to shape our collective journey towards progress and equality. From trailblazers who paved the way to the unsung heroes making waves every day, your strength and determination inspire us all. Let's continue to celebrate, honor, and uplift women's achievements not just this month but every day, as we strive for a future where every woman's story is valued and celebrated. Thank you to all the incredible women who enrich our lives and make history every single day!

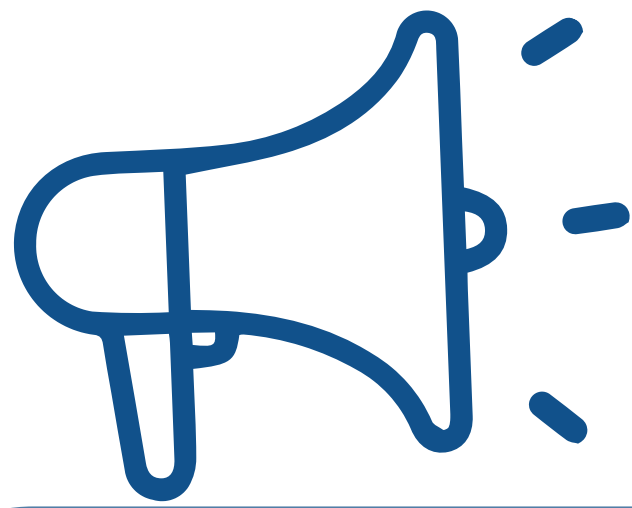




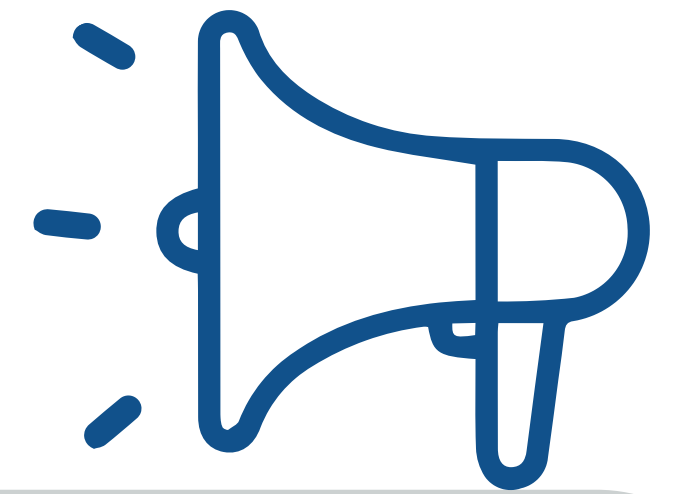
HOPPY EASTER



Our Culture Committee hosted a delightful Hoppy Easter Egg Hunt for the CP Team. Pastel and floral ensembles adorned everyone, with some opting for playful and quirky costumes! We love these spirit days to start off the week or to even end the long week. Crafts, cookies, costumes, and culture galore! Stay tuned to see what our next spirit day is!



REMINDERS



PCA Credential Renewals

To all Personal Care Attendants:

You may receive or have already received a notice to renew your credentials: ID/Driver's License, Home Care Aide Registration, Covid Vaccination Card, TB Test, Caregiver University, etc.

It is crucial these are renewed in a timely manner, as it is required for employment. For any questions, please relay them to our Onboarding Assistant, Kayla Dang.

Email: kdang@carepartners.us

Direct Line: 949.590.3263

Time/Attendance

Please continue to do all you can to arrive on time to your shifts in the event you are running late. Please call the on-call phone, so we can notify the client and update your schedule.

When clocking in/out please make sure to complete all daily care logs. If you need to make any adjustments to your time, please leave a general comment and let our Client Care Assistants, Brittney or Arthur know.

Time sheets are not accepted. If you cannot use the app to clock in/out, call the Telephony number from the client's phone.

24/7 On-Call Phone: 949.664.9258

Brittney's Direct Line: 949.647.5748

Arthur's Direct Line: 949.404.5349

Telephony: 844.469.6760

Referral Bonus

Have a friend that would like working for us too? Let us know! If they get hired with us, you can make \$250! the person you refer needs to work 6 shifts within the first 2 weeks of being hired, and they need to let us know the first time they talk to us that you referred them. After they've worked for their first 2 weeks, reach out to the office so we can confirm their shifts and get your bonus on your next check!

Contact Us

5161 California Ave.

#200

Irvine, CA 92617

PH: 949-556-3433